

AutoRepair Cloud Overview

Auto Repair Cloud is an online service that contains all functions that you need to work with a Repair Shop. You can use:

- Our [Web application](#)
- A mobile application with more functions. Available at the AppStore and Google Play. It has all that you need to make an inspection quicker or scan a VIN code.

Let's look closer at the main features of ARC.

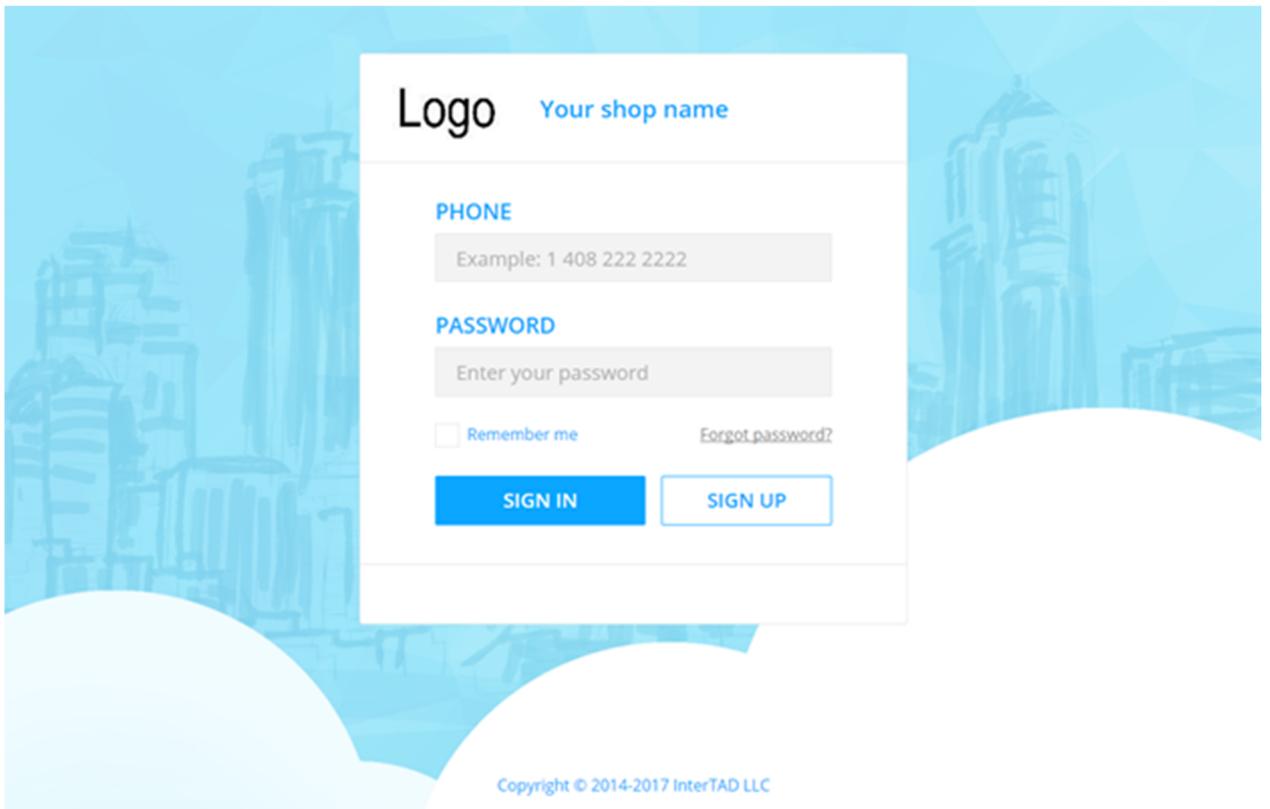
Set up and customize your Repair Shop

After registration log in to your Repair Shop. For that go to <https://autorepaircloud.com/#/> and customize it for your convenience. To let your clients find you insert your address. Then set a schedule, hourly pay, supplement, taxes and another parameter of your personal shop. Customize the view of bills, web page and application appearance which client will use. You can find more about your personal web page in the video [Shop's custom web page](#).

 Example shop name

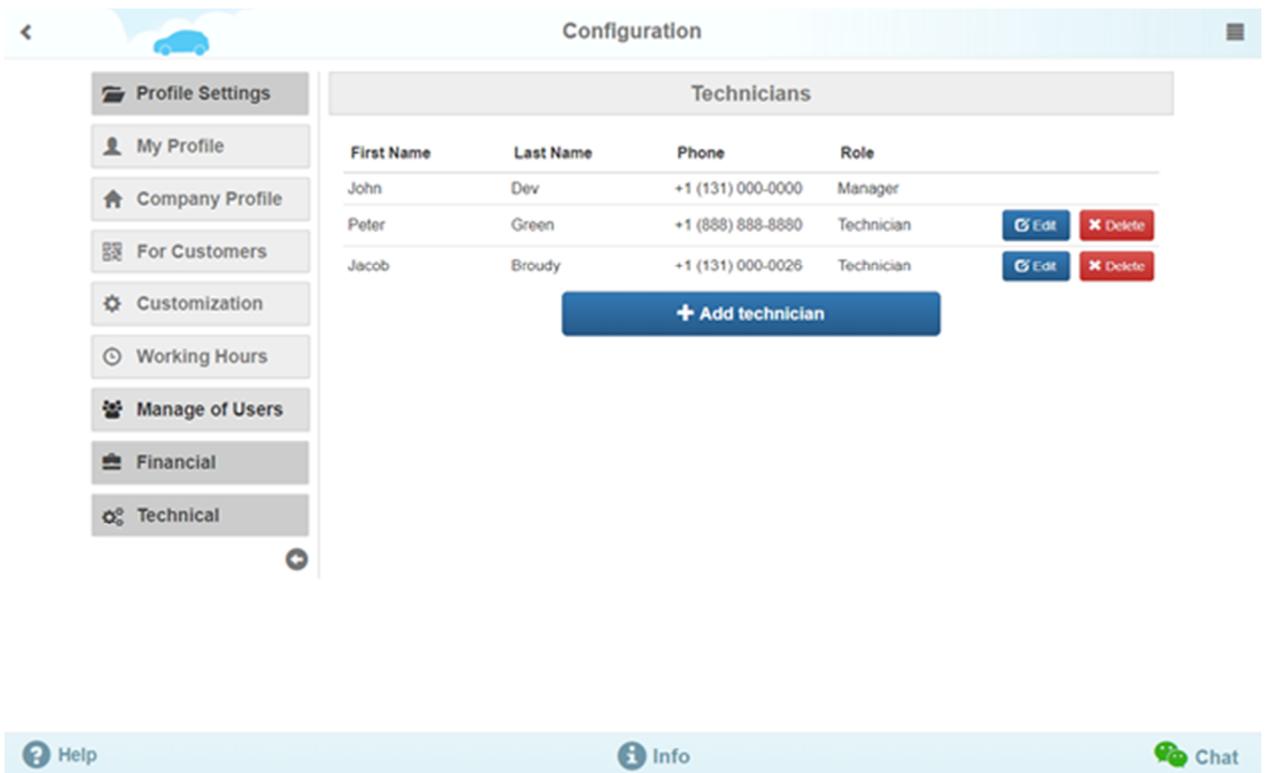
Appointments	
Quotas & Repairs	
Customers & Vehicles	
Auto Parts	
Reports	
Configuration	
Logout	

 Help  Info



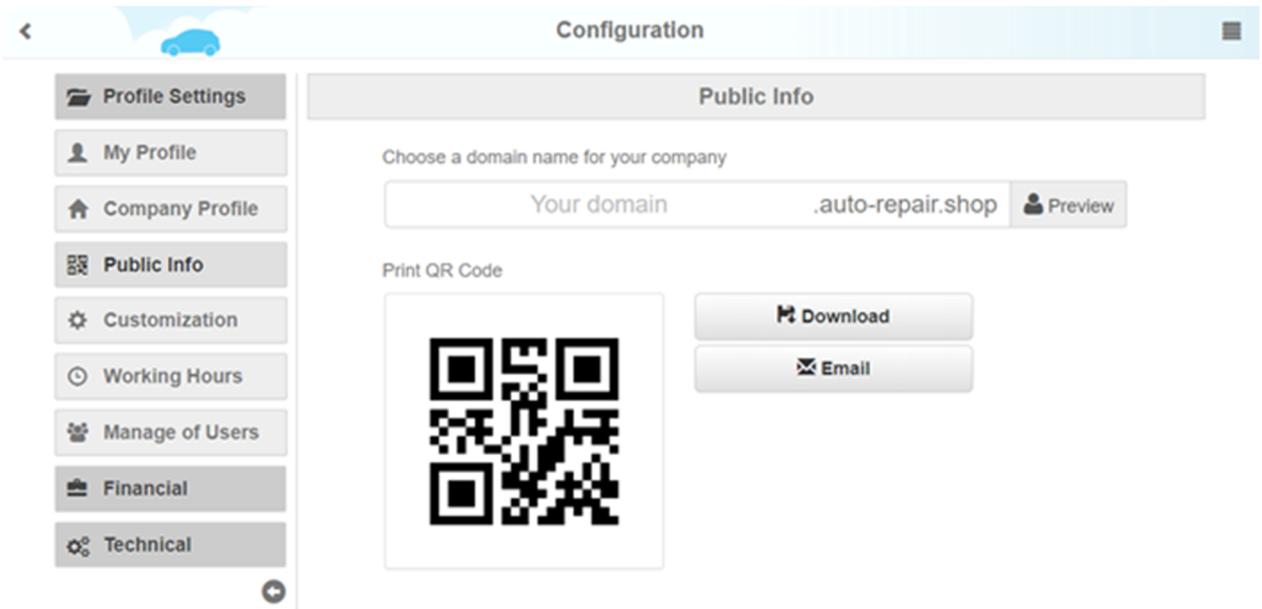
Users and their Permissions

To add new users go to Configuration and then to Manage of Users. You can add for example managers, mechanics, and other employees. You can configure access rights for each user separately. For example you can access to statistics close for all users except managers.

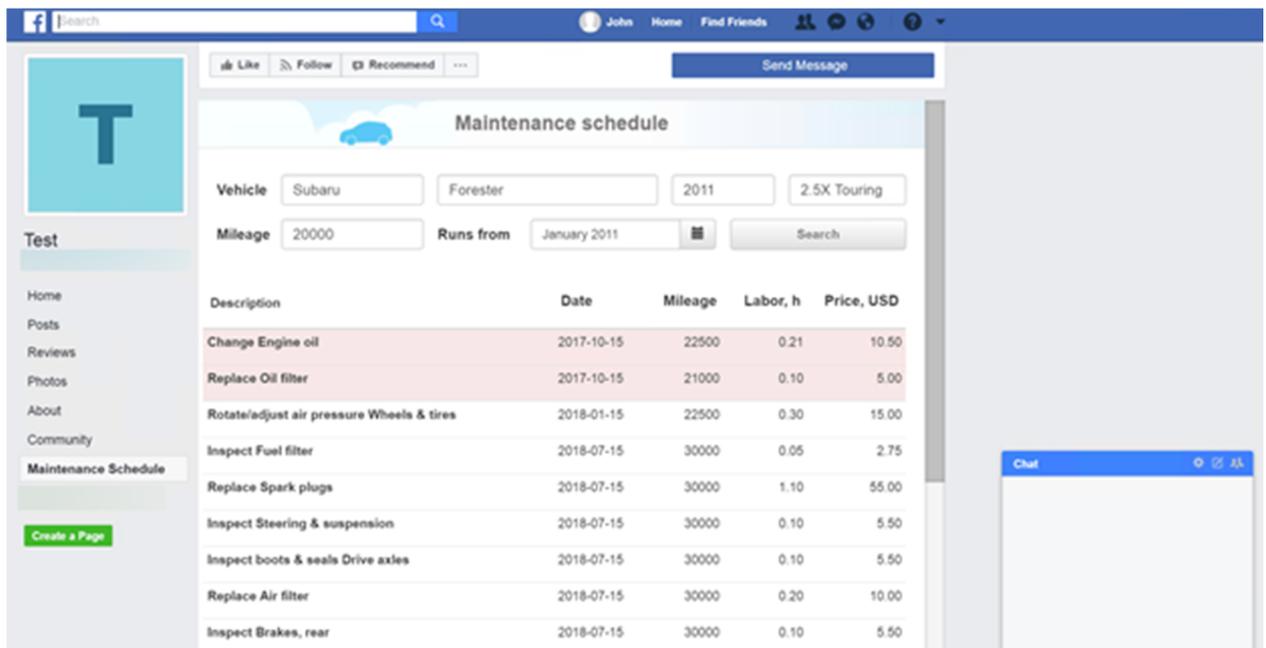


Marketing

You can get and distribute QR code on Page info in Configuration.



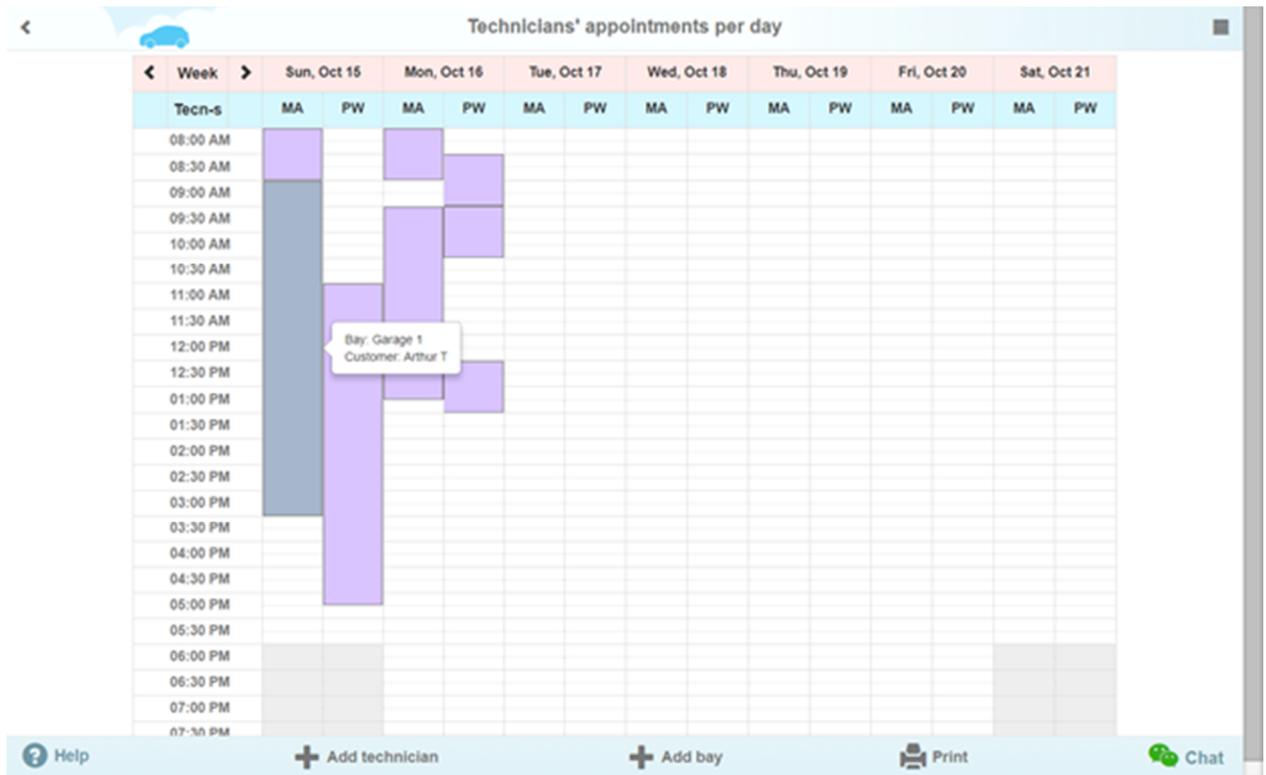
Link your Facebook public page to [Auto Repair Schedule app](#) if you have one. Car owners can see future services and make an appointment.



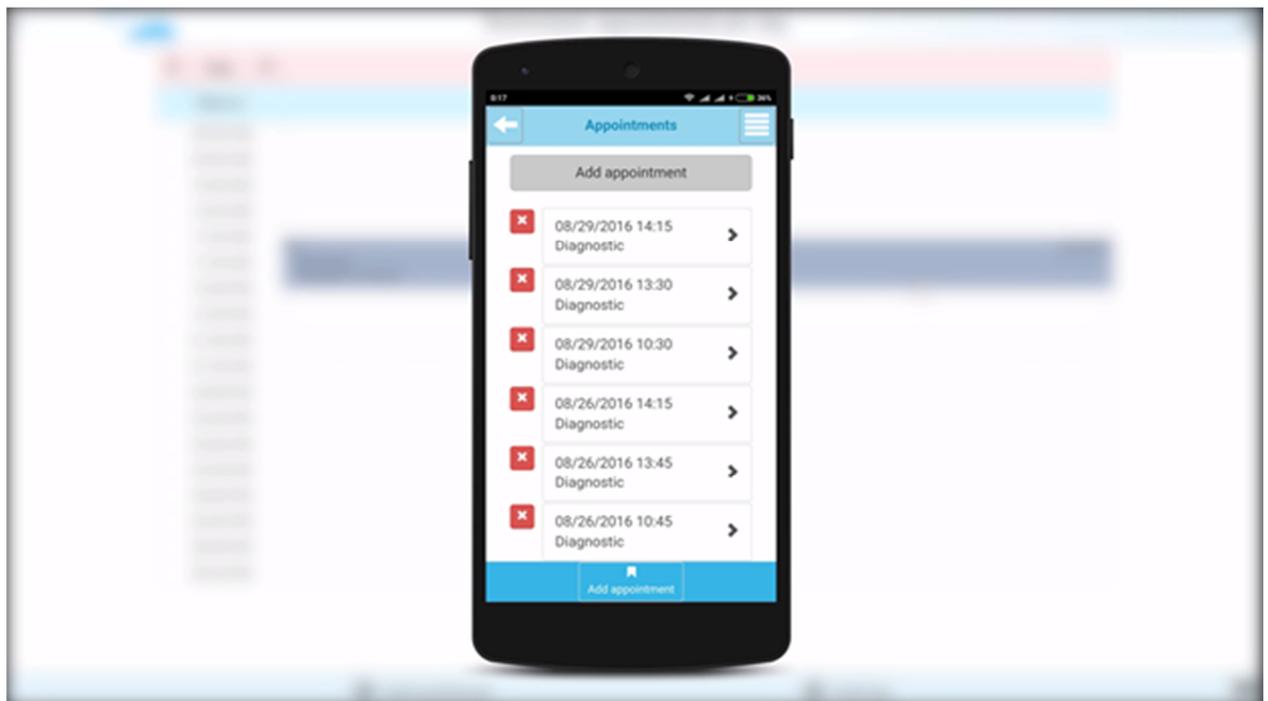
Find out more about this app in video [Appointment Scheduling Facebook App](#)

Appointments

ARC has unlimited cloud storage for planning appointments. You can view the scheduled events or add new ones to the calendar.



The client can also make an appointment through the web page or app. You will see time specified appointments in your calendar and you will only have to confirm it.



There is a possibility to set up sorting by lifts/boxes or mechanics in the schedule. This will help you to clearly see if the place or mechanic is free at the time you are interested.

Find out more about in our video [Appointments](#).

Customers & Vehicles

Keep all necessary information about customers and their vehicles in one place. For this, ARC provides unlimited cloud storage. You can quickly find a customer and vehicle by entering a phone number or using the built-in VIN scanner in the app for tablets and phones. In the same way, you can add a new customer or car.

Find / Add Customer & Vehicle

Phone* 11310000000 Email

First Name Last Name

Address

1st Car 2nd Car 3rd Car 4th Car 5th Car > Add

VIN License

Odometer, mi* Approximate mileage: 10000 mi per year (calculated)

Vehicle*

Submodel # Doors

Transmission # Speeds Wheels Drive

Engine Size, cub. # Cylinders Configuration

Power, hs

Our database contains more than 25 thousand cars of different brands, models and years. When you add a vehicle specifying the VIN of the car, or selecting a car from the list, all the data about the car will be filled automatically. These include information such as the type of transmission, the type of drive, engine size etc.

View the history of repairs, diagnostics, and results for the vehicle you need. You can find it in your customer database using various filters (by owner phone number, make and model, license plate etc.)

Search of Customer & Vehicles							
Second Name	Phone#	Make	Model	Year	VIN	License	Repairs
<input type="text"/>	<input type="text"/>	Lexus	<input type="text"/>				
Malchione, Laurie	(408) 268-0468	Lexus	IS 250	2015	1HGBH41JXMN109186	F3451HJ	<input type="checkbox"/> <input type="checkbox"/> 07/08/2016 > 07/28/2016 > 08/31/2016 > 08/31/2016 > 03/22/2017 >
Dein, Igor	(555) 555-0001	Lexus	ES 300h	2016			< <input type="checkbox"/> >
Burns, Monty	(408) 222-2222	Lexus	RX 350	2014	LE0AV2945VS320234	LEXUS77	< <input type="checkbox"/> >
		Lexus	SC 430	2009	JTHFN45YX99020748	XFILESZ	< <input type="checkbox"/> >
McMillan, Ned	+119 (87) 423-5151	Lexus	RX 350	2014			< <input type="checkbox"/> >
Deinitchenko, Max	(510) 557-5199	Lexus	ES 300h	2015	JTHBW1GG3F2084732		< <input type="checkbox"/> >
*Not specified yet	(510) 552-0670	Lexus	ES 300h	2014	nsbdhdhbx	i??potat...	< <input type="checkbox"/> >
Lean, Ihor	(510) 823-3104	Lexus	ES 300h	2015	WRYIOJDFGIHVRTJH...		< <input type="checkbox"/> >

The date of the expected inspection and repair that you will need is calculated based on the average mileage for the year for each vehicle. You can accept them or not.

Quotes and Repairs

Consider the situation when a client comes to your shop and asks you for an estimated cost of repair. You don't have to add a client to the database because for that situation there are Quotes. You can customize the repair (diagnostics, spare parts, the work itself, which must be done), specify their cost, the duration of work, discounts and taxes.

Or you can choose one of the templates. You can find more about that function in our video [Repair templates](#).

Quote

2007 Subaru Impreza Brake Service Combo Add a repair tag, split with semicolon

Description	Type	Price, \$	Hours	Qty	Total, \$	Status
Maintenance repair time	Labor	50.00	0.30		15.00	Approved
Complete brake inspection	Labor	0.00			0.00	Approved
Replace brake pads and/or shoes	Labor	0.00			0.00	Approved
Recondition drums and/or rotors	Labor	0.00			0.00	Rejected
Lubricate calliper slides or backing plates	Labor	0.00			0.00	Suggested
Fill brake reservoir with proper brake fluid	Labor	0.00			0.00	Approved
Brake pads	Parts	0.00		1	0.00	Approved
Brake fluid	Parts	0.00		1	0.00	Approved
			Total	0.30	15.00	

Technician:

Time Started: 2017-11-16 10:48

Send by email or print an invoice for the customer by clicking on one of the buttons in the lower menu. After you can start working, converting the Quote to Repair if the client is satisfied with everything. You need to add a client to your database by performing several non-complex operations.

Note that Quotes can be stored for up to 10 days and then deleted. You can manually choose the period of their storage - from 1 to 10 days.

Repair Page has more extended functions, in contrast to Quotes. In addition to editing repair items, you will have access to chat with the customer and to a list of other repair requests from the user (the client can create them using the application or your personal website).

Also, it's available to change stage of repair from initial to finished. Since the stage is changed client will get a notification.

Repair # 2151

3 Mazda 2015 10,000 mi

Description	Type	Price, \$	Hours	Qty	Total, \$	Status
Maintenance repair time	Labor	75.00	0.30		22.50	Approved
Fix Break	Labor	75.00	1.00		75.00	Approved
Fix Break Discount	Discount on L	-1.00			-1.00	
Rotate Wheels & tires	Labor	75.00	0.30		22.50	Approved
Change Engine oil	Labor	75.00	0.17		12.75	Approved
Replace Oil filter	Labor	75.00	0.10		7.50	Rejected
Replace Oil filter Discount	Discount on L	-2.00			-2.00	
Replace Cabin air filter	Labor	75.00	0.10		7.50	Approved
Total			1.87		137.25	Cash Payment

Initial Checked Progress Finished

Technician: John doe

Time Started: 2017-02-03 15:05
Time Ended: 2017-03-02 23:22

Requests for repair

Leave Your notes for this repair...

02/15/17 17:41 Notification - Inspection done (Mechanic)

03/02/17 23:22 Notification - Repair is finished (Mechanic)

Type your message here...

Help Send Email Download Print

During the repair, you can add new items. The client, in turn, using the application or the website can choose Approve or Reject of the repair item you have proposed. Find out more in our [video guide](#).

Diagnostics

Let's take a closer look at the repair items on the repair page. As we said one of those item is "Diagnostics". After you add this item, you can make an inspection or OBDII diagnostics by connecting to his computer.

Electronic inspections allow you to save time and eliminate the paperwork. Add Configuration inspection template before you start work (find out more about it in our video guide). After adding the required template in Repair Items, start the inspection. Mark the damage and requiring repair of the place markers according to the scheme of the car.

Inspection

2007 Mitsubishi Eclipse
Title: Example inspection Submodel: *Coupe*

Vehicle Inspection Report Save

UNDERHOOD

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine Oil
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Antifreeze / Coolant
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Fluid
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Power Steering Fluid
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Air Filter

Comments:

Markers List To Customer To Technician Download Print

As for OBDII diagnostic - it's available to make vehicle diagnostic through the mobile or tablet application.

To do this, you need a special adapter to connect the tablet to the car. You can view the list of recommended adapters in the OBDII tab in Configurations. Also, you can edit the cost and duration of these diagnostics right there.

Trouble Codes

2004 Nissan Pathfinder Repair # 10209 - Diagnostic trouble codes Notes

Confirmed Trouble Codes Clean codes & Retake

P3409 Cylinder 2 Deactivation/Intake Valve Control Circuit/Open CLEANED

Description Symptoms Causes

Low oil pressure
Restricted oil passage
Engine mechanical condition
Faulty Cylinder Deactivation Solenoid
Cylinder Deactivation Solenoid harness is open or shorted
Cylinder Deactivation Solenoid circuit poor electrical connection

History Clean & Retake Delete

Choose one of the 5 OBDII diagnostic repair items:

Trouble codes - Review the OBD-II fault codes of the vehicle being diagnosed, as well as their descriptions;

Smog Check-Perform Smog Check to determine if all Readiness monitors are in compliance with environmental regulations;

Live data - Read PIDs values in real time and it will be displayed on the chart. Save this data to get back to it at any time;

Snapshot - read the PID values at the current moment, they will be displayed in the table;

Freeze Frame - unlike Snapshot, in this table you will see which PID values are not within the norm;

Labor estimates

Following the repair item, which we will look at is the Labors. Select the finished Labors from Catalog, which contains all the necessary information (description, symptoms, tips, related details, and estimated runtime) to save your time. The Auto Repair Cloud database includes Labors for more than 10,000 cars, different brands, models and years, and an average of about 500 Labors for each car.

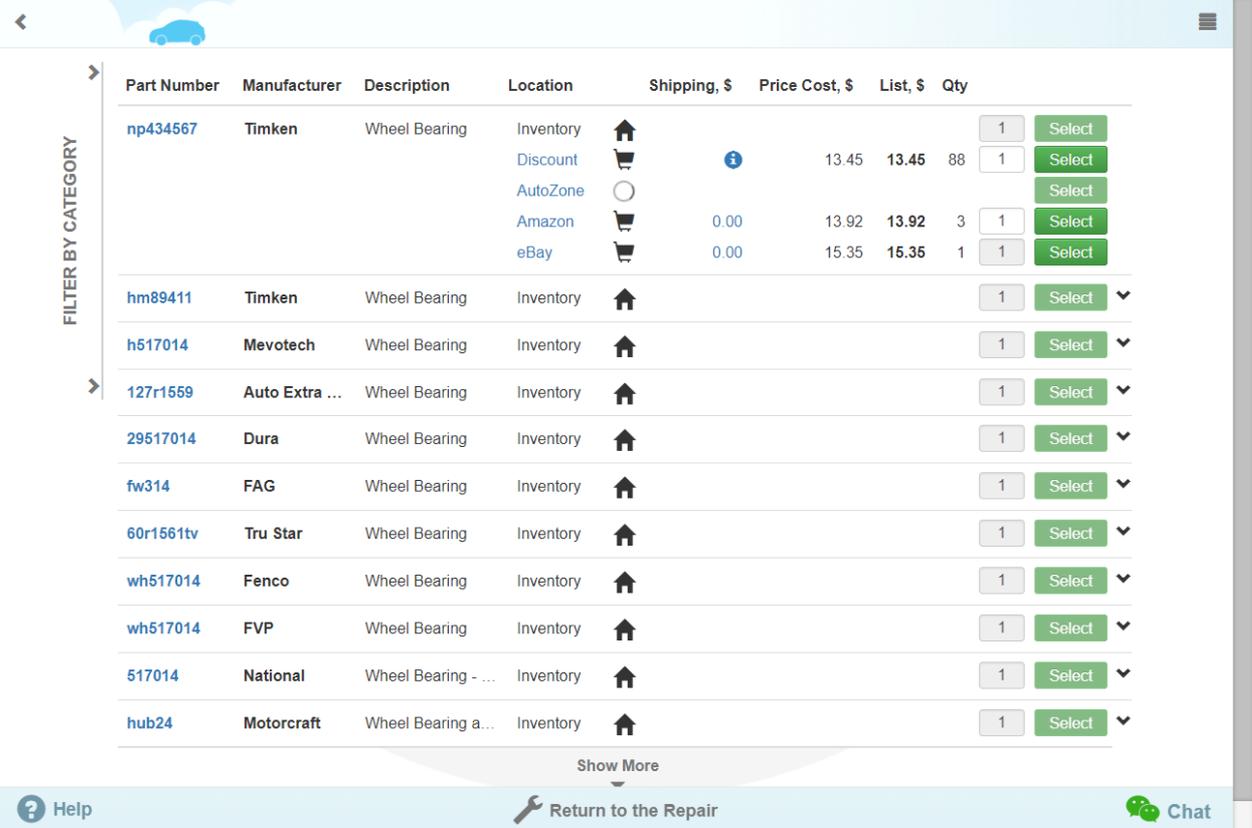
The screenshot displays the 'Labors for Ford F-150 2007' interface. On the left, there is a vertical list of labor categories with counts: Maintenance (9), Body (1), Brake (19), Cruise Control (2), Driveline (11), Electrical (15), Emission (10), Engine (13), Engine Cooling (8), Exhaust (2), Fuel (12), Heating and AC (15), Ignition (8), Service (8), Starting (4), and Steering (17). The main area features a search bar with a 'Show all' button and a search icon. Below the search bar is a list of maintenance tasks, each with a checkbox: 'Maintenance > 3 Maintenances for 5,000 mi', 'Maintenance > 9 Maintenances for 15,000 mi', 'Maintenance > 4 Maintenances for 30,000 mi', 'Maintenance > 1 Maintenance for 100,000 mi or 2022-10-13', 'Maintenance > 2 Maintenances for 100,000 mi', 'Maintenance > 1 Maintenance for 120,000 mi', 'Maintenance > 2 Maintenances for 150,000 mi', 'Maintenance > 4 Maintenances for 2017-11-13', and 'Maintenance > 10 Maintenances for 2018-04-13'. A green button labeled 'Add selected item(s) to repair' is located at the top right of the list. At the bottom of the interface, there are three buttons: 'Help', 'Return to the Repair', and 'Chat'.

You can make a quick search for the necessary keywords Labor. For example, enter the name of the repair, or enter the symptoms of the breakdown.

Separately it is worth mentioning Agile Labor Time Configuration for Labor Estimates. In Configuration, select the Labor Estimate tab and set the Probability Value, depending on the qualifications of your mechanics. The more% you install, the greater the estimated runtime will be from the Labors from Catalog. For example, by setting Probability Value at 75%, Labors will have sufficient time for the mechanic to finish the job in 3 out of 4 cases. Find out more about this function in this [video guide](#).

Auto parts

One of the main element of the Repair is Auto Parts. Under the Auto Repair Cloud, more than 8 million spare parts are available for quick search.



Part Number	Manufacturer	Description	Location	Shipping, \$	Price Cost, \$	List, \$	Qty		
np434567	Timken	Wheel Bearing	Inventory				1	Select	
			Discount		13.45	13.45	88	1	Select
			AutoZone						Select
			Amazon	0.00	13.92	13.92	3	1	Select
			eBay	0.00	15.35	15.35	1	1	Select
hm89411	Timken	Wheel Bearing	Inventory			1	Select		
h517014	Mevotech	Wheel Bearing	Inventory			1	Select		
127r1559	Auto Extra ...	Wheel Bearing	Inventory			1	Select		
29517014	Dura	Wheel Bearing	Inventory			1	Select		
fw314	FAG	Wheel Bearing	Inventory			1	Select		
60r1561tv	Tru Star	Wheel Bearing	Inventory			1	Select		
wh517014	Fenco	Wheel Bearing	Inventory			1	Select		
wh517014	FVP	Wheel Bearing	Inventory			1	Select		
517014	National	Wheel Bearing - ...	Inventory			1	Select		
hub24	Motorcraft	Wheel Bearing a...	Inventory			1	Select		

Help Return to the Repair Chat

Before working with Autoparts, first, go to Configuration and then to Shop Vendors, select the stores that you work with. In the Price Algorithm tab, set the supplement, you can get it when reselling parts.

During repair, choose a Part type, enter the name of the required spare part and get a list of offers from your suppliers for the order. Offers have spare parts codes from catalogs and photos. Therefore, you can be sure that the offered spare parts will be exactly suitable for the car being repaired.

You can view the order history, or track Parts in Repairs in the Auto Parts menu. There is also a menu called Inventory where you can keep a record of all your spare parts and other goods available.

<
Auto Parts
☰

🏠 Inventory

🛒 Order History

🔧 Parts in Repairs

📄 Specification

📊 Scan UPC Code

Expiring inventory

Part Number	Manufacturer	Description	Category	Quantity
0123456789...	Ford	Front door latch	Body, Trim & Mirr...	1 ➤
012345678910	Toyota	Headlamp	Body, Trim & Mirr...	0 ➤

[more...](#)

Suggested order

Part Number	Manufacturer	Supplier	Date	Price Cost	Quantity
0123456789...	Ford	Amazon	10/04/2017	21.00	1 ➤
lf639	Hastings	eBay	11/21/2017	15.29	1 ➤
pa59	Carter	eBay	10/10/2017	10.00	1 ➤

[more...](#)

🔍 Help
ℹ Info
💬 Chat

Get notifications about positions that will end soon and if necessary place new orders. After delivery of the necessary spare parts, use the UPC scanner for quick counting.

Payments

Auto Repair Cloud allows you to connect POS terminals to applications and receive payments immediately after Repair. Such payment systems as Clover, PayPal and Square are available for selection.

Configuration

- Profile Settings
- Financial
- Subscription
- Invoice Settings
- Labor Estimate
- Price Algorithm
- Shop Suppliers
- Client Payments**
- QB Syncing
- Technical

Client Payments

	PayPal Card Reader	<input type="button" value="Install"/>	<input type="checkbox"/>
	Square Card Reader	<input type="button" value="Install"/>	<input type="checkbox"/>
	Clover Web Payments	<input type="text" value="Take from your Clover account"/>	<input type="checkbox"/>

Find out how to work with payments in our [video guide](#).

Graphs and Tables

You can view the graph statistics of your Repair Shop in Data & Analytics section. You can find out client dynamics for a certain period of time. For example, find out how the customer's number has changed for the specific time period or find out the statistics Repair Shop's increase in total profit.

Graphs

- Graphs
- Tables
- Export Report
- Import Data

Number of repairs

PDF Print

Number of repairs

2017-08-04 2017-08-07 2017-08-09 2017-09-04 2017-09-05 2017-09-06 2017-09-07 2017-09-12 2017-09-14 2017-09-15 2017-09-18 2017-09-19 2017-09-20 2017-09-21 2017-09-26 2017-09-27

Line Bar

Number of repairs: 0, 10, 20, 30

Select period of time:

- Last quarter
- Last month
- Last quarter
- Current quarter
- Last year
- Current year
- Last 3 years
- Custom period

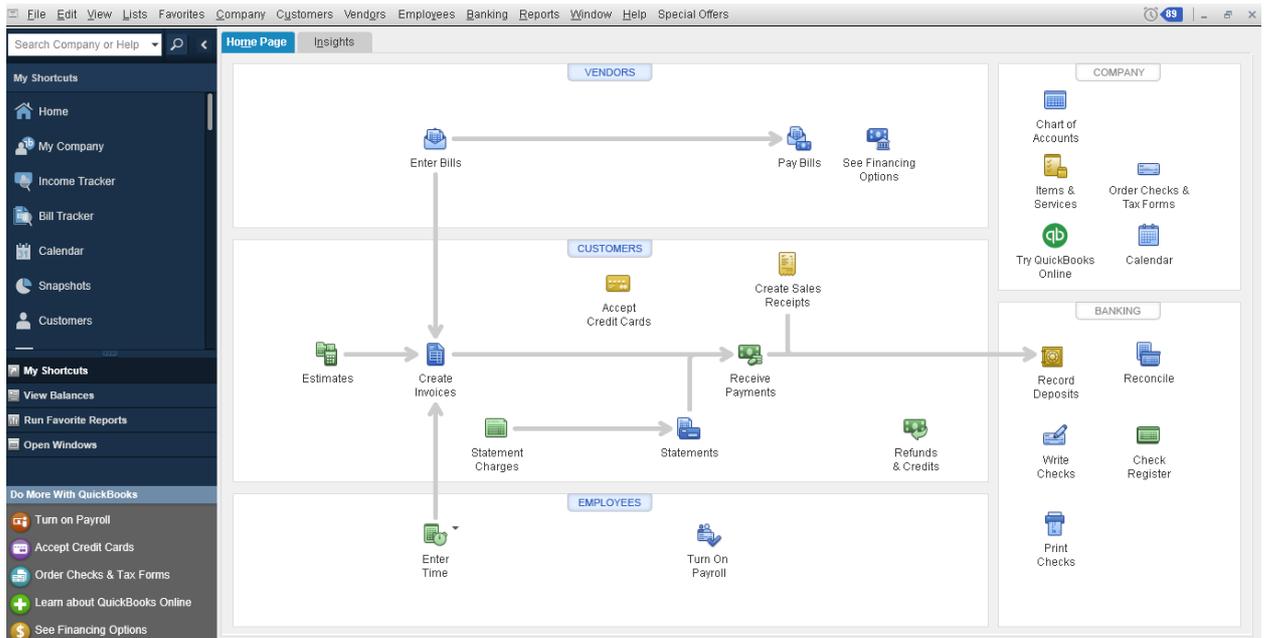
[? Help](#) [i Info](#)

Financial tables are also available to you. For example, you can see what Repairs were in the specific period, how much the work was done, cost of spare parts, or find out how many hours and by what labor rate each mechanic worked.

All these graphs and tables you can download or print. Find out more about them in this [video guide](#).

Import, export, and synchronization

Auto Repair Cloud allows import and export data about repairs, cars, and their owners. Besides, you can export data for accounting software, such as the QuickBooks Desktop and Quicken. Find out more about QuickBooks Integration in our [video guide](#).



Auto Repair Cloud also provides the ability to synchronize with QuickBooks Online. Just tie the QBO account in Configuration and all your data will be synchronized with a single mouse click. Or just, enable automatic synchronization to save you time.

This concludes the presentation of Auto Repair Cloud. Thank you.