#### Maintenance

Welcome to our AutoRepairCloud application.

In this video we will tell you about the very useful Maintenance function.

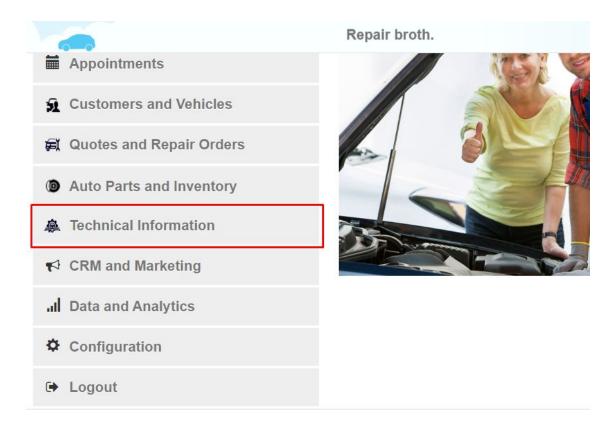
As we know, Maintenance is a series of actions recommended by a vehicle manufacturer.

The main task of maintenance is to keep the vehicle's exterior nice and in technically working condition.

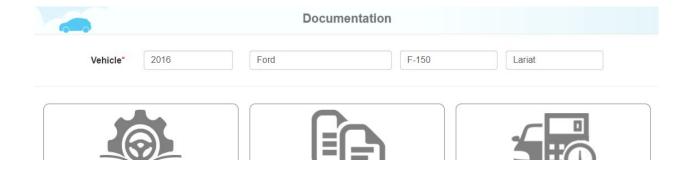
Let's discuss how to use this function in our app. There is a list of all recommendations in our app for conducting maintenance in accordance with the regulations set by vehicle manufacturer.

There are two ways to view maintenance: through the technical information and the repair itself.

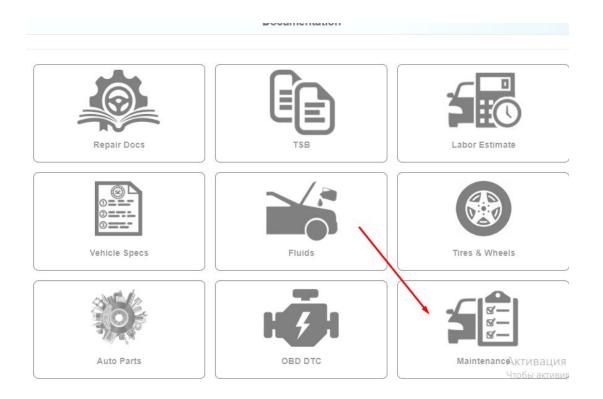
Let's go to the Technical information section to discuss the first way to view maintenance.



Here you need to enter the data for a vehicle that you want to view the list of recommendations for.



Then go to the Maintenance section.



You will see the entire list of maintenance recommendations for the selected vehicle.

			IVICIII	tenance					
2016	Ford F-	150 - 10,000 mi More							
10,000 mi 🕙 02-07-20									
Mileage	Month	Operations	10,000mi	20,000mi	30,000mi	40,000mi	50,000mi	60,000mi	70,000m
10,000		➤ 23 Inspections, 2 Replacements, 4 Others							
30,000		✓ 2 Replacements							
100,000		◆ 1 Replacement			-				
		◆ 1 Inspection, 1 Replacement							
	60	✓ 1 Replacement							
150,000		◆ 6 Replacements							
		◆ 1 Replacement							
	12	➤ 2 Replacements							
	96	▼ 1 Replacement							
200,000		▼ 1 Replacement							
250,000		▼ 1 Replacement							
	168	▼ 1 Replacement							
300,000		▼ 1 Replacement							

Maintenance usually includes running inspections, replacements and other operations. For example, changing oil in the engine after 10000 mileage as well as the operations detected during diagnostic tests.



For instance, you need to see which actions need to be conducted for a given vehicle with the specified mileage.

We can see that for 20000 miles the manufacturer recommends conducting 23 inspections, 2 replacements and 4 other types of repairs.

Maintenance										
<b>2</b> 016	6 Ford F-	150 - 10,000 mi More								
10,000 mi 🕙 02-07-20										
Mileage	Month	Operations	10,000mi	20,000mi	30,000mi	40,000mi	50,000mi	60,000mi	70,000mi	
10,000		➤ 23 Inspections, 2 Replacements, 4 Others								
30,000		▼ 2 Replacements	5							
100,000		▼ 1 Replacement								
		◆ 1 Inspection, 1 Replacement								
	60	▼ 1 Replacement								
150,000		◆ 6 Replacements								
		▼ 1 Replacement								
	12	◆ 2 Replacements								
	96	✓ 1 Replacement								
200,000		▼ 1 Replacement								

This is how we can view the types of work to be conducted at varying mileage levels.

Let's discuss the second way of how to view Maintenance and add it to the order.

For example, you have a customer's vehicle and it is time to conduct a planned auto service. The customer came to your workshop.

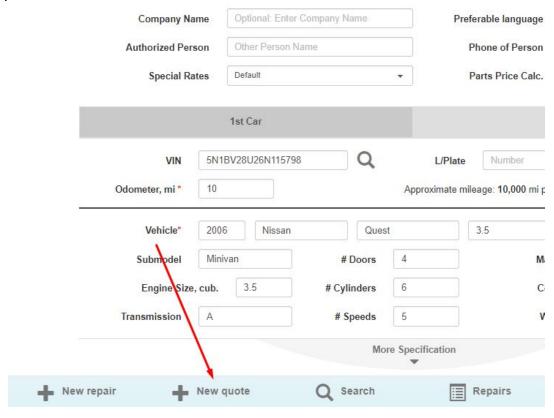
You need to go to the Customers and Vehicles section

# Choose the required customer

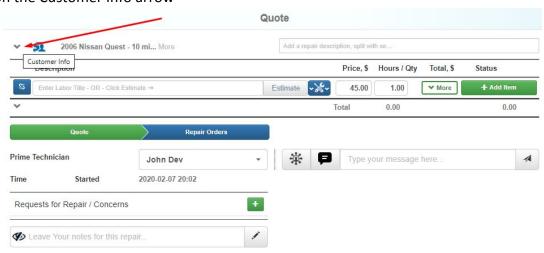
		2016	Chevrolet	Impala		~		~
Dos, Kostik	(387) 563-9374	2006	Nissan	Quest	5N1BV28U26N115798	~		~
Demo, ARC	(131) 111-1110	2002	Dodge	Dakota		~	ωĭ	~

If a customer does not have an account, then you need to create it and add vehicle information. Keep in mind, that you must enter the actual mileage when creating a vehicle account.

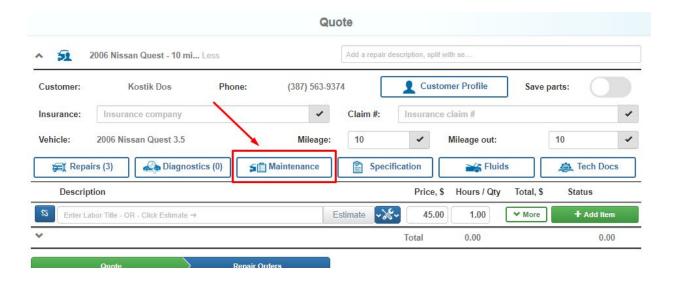
## Next, you need to create a new Quote



### Click on the Customer Info arrow



An additional menu will open up where you can see the Maintenance section.



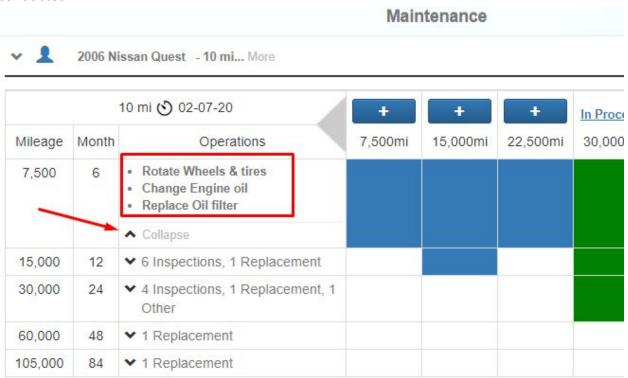
We can see the operations that the manufacture recommends for this vehicle.



The vehicle's mileage is shown in the right part of the table. The left part of the table shows the interval for various types of works to be conducted.



By clicking on this arrow, the drop down menu will open up, it shows the types of work to be conducted.



For example, for 2006 Nissan Quest you must conduct these types of work every 7500 miles.

For every 15 000 miles you must conduct these types of work.

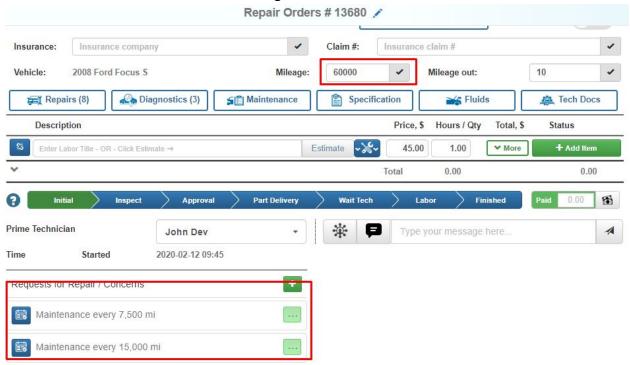
		10 mi 🕙 02-07-20	•	+	+	In Process	
Mileage	Month	Operations	7,500mi	15,000mi	22,500mi	30,000mi	37,5
7,500	6	➤ 2 Replacements, 1 Other					
15,000  12  Inspect Brake linings & rotors Inspect Wheel bearings Inspect Automatic transmission fluid Inspect Brake lines & cables Inspect Drive axles Inspect Cruise control Replace Cabin air filter  Collapse							
30,000	24	✓ 4 Inspections, 1 Replacement, 1					

Let's go back to the Repair Order page.

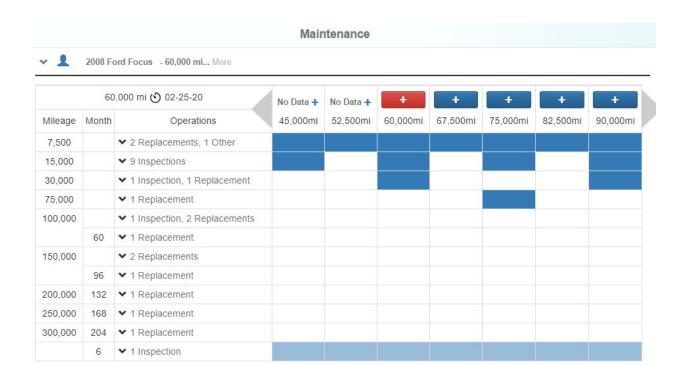
Here you can indicate the current vehicle mileage.

Enter the actual mileage.

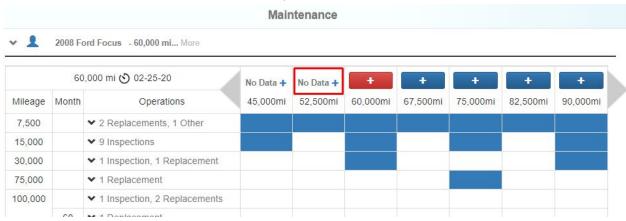
We can see the recommendations that have been added to Concerns, and works to be conducted for the vehicle with such mileage.



Let's go to the Maintenance section



To add the date of the last technical service, click here and select the date from the menu.



Now you know the date of the last Technical Service.

## Important:

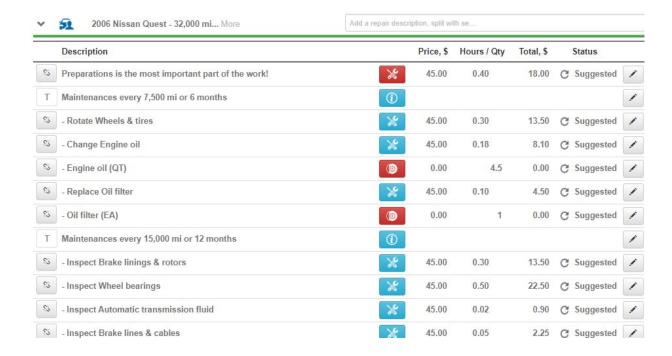
This function is available only if you selected to view the repair of a certain vehicle.



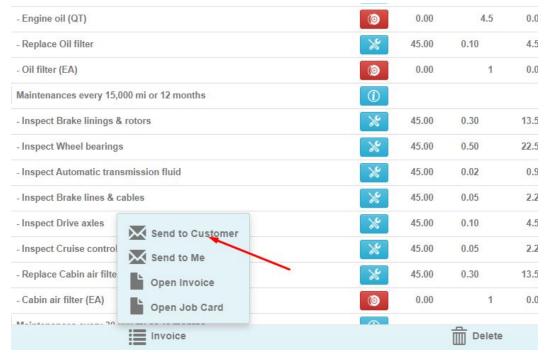
To view the cost of these works, add the data to the Quote by pressing this button: after you pressed the "add" button, the "in process" status will appear.



Now, let's take a look at our order, we will see that all works that have to be conducted for every 30 000 miles have been added to the repair.



## Now you can send the Quote to your customer for approval.



After the customer approves the order you can start the work.

#### Important:

Apart from the listed types of work, other types of work can also be performed during maintenance depending on the car make, its condition, and other specific factors.

Keep in mind, that maintenance does not mean that all listed types of work are to be conducted at once – it depends on the current necessities, conditions of exploitation and manufacturer's recommendations.

Thank you for watching our customer web-portal! If you think this video is useful, please "Like" it and subscribe to our portal to see other videos and stay updated.