

How to Sign up

AutoRepair Cloud - a cloud based cost-effective and full-featured all-in-one platform for running an auto repair shop.

In this guide you will learn how to start working with AutoRepair Cloud.

To start your operations in AutoRepair Cloud you'll first need to enter autorepaircloud.com.

Click Sign up to start the registration.



Auto Repair Cloud

Phone with country code
Example: 1 408 222 2222

Password
Password

Sign In

Sign Up

Password Reminder



 Help

 Info

 Chat

To get started you need to fill in all required fields at registration form.

First select your country from a drop down list and choose your language (1).

Next enter your first name, last name and your contact details - phone number with a country code and email (2). Please make sure that you've entered your phone number correctly as it will be used during your sign in.

The image shows a 'Sign Up' registration form with a light blue header and footer. The form is divided into several sections. Section 1, highlighted with a red circle containing the number '1', includes 'Country*' (a dropdown menu with 'United States' selected) and 'Language*' (a dropdown menu with 'English' selected). Below these is a note: 'All features are available only for the US now'. Section 2, highlighted with a red circle containing the number '2', includes 'First Name*', 'Last Name*', 'Phone with country code*' (with an example: '1 408 222 2222'), 'E-mail*' (with a note: 'Your email will not be shared with your customer or any third party'), 'Password*', and 'Confirm Password*'. Below Section 2 are 'Company Name*', 'Office phone with country code' (with an example: '1 408 222 2222'), 'Address*' (with an example: '9631 Semper Ave' and a note: 'Example: 9631 Semper Ave'), 'City*', 'State*', and 'Zip*'. The footer contains 'Help', 'Info', and 'Chat' icons.

Sign Up

1 Country* United States Language* English
All features are available only for the US now

2 First Name* Last Name*
Phone with country code* Example: 1 408 222 2222 E-mail*
Your email will not be shared with your customer or any third party
Password* Confirm Password*

Company Name* Office phone with country code Example: 1 408 222 2222

Address* Example: 9631 Semper Ave
Example: 9631 Semper Ave

City* State* Zip*

[? Help](#) [i Info](#) [Chat](#)

Then enter your shop's information carefully (1).

Shop's name, address, city, select state if you are located in the US. Outside US the state field will be hidden, as well as the zip code. Make sure that you've entered your shop address correctly, for the US it should begin with a number and match the zip code. So your customers could easily locate it via map service

Finally click button (2).

The image shows a 'Sign Up' form with the following fields and elements:

- Country: United States (dropdown)
- Language: English (dropdown)
- Note: All features are available only for the US now
- First Name* (text input)
- Last Name* (text input)
- Phone with country code* (text input, Example: 1 408 222 2222)
- E-mail* (text input, Note: Your email will not be shared with your customer or any third party)
- Password* (text input)
- Confirm Password* (text input)
- Company Name* (text input)
- Office phone with country code (text input, Example: 1 408 222 2222)
- Address* (text input, Example: 9631 Semper Ave, Note: Example: 9631 Semper Ave)
- City* (text input)
- State* (text input)
- Zip* (text input)
- Submit button: Sign Up and Activate Your Account (green button with checkmark)

Red circles with numbers 1 and 2 highlight the address fields and the submit button, respectively.

Congratulations! Now your account is activated and you are ready to start your work.

However there could be some cases when registration is not passed right away.

Sometimes your shop might be registered in the system by a customer request or by your coworker. If a customer is looking for a repair shop which it is not registered yet, then the system creates an inactive account for the shop.

In this case a message “worker with such phone number already exist” will appear. First of all, please check if you’ve entered the correct phone number or email. If it is correct and the message appears again then this means that your shop has been already registered. If that the case, then you need to get your password by clicking “send the code to the worker’s phone”. You should get text message or email.

The image shows a 'Sign Up' form with a modal error message. The error message, titled 'Worker with such office phone already exists.', contains a 'Sign In' section with two options: 'Send the code to the worker's email' (with an 'E-mail' button) and 'Send the code to the worker's phone' (with an 'SMS' button). Below these is a 'Sign In' button and a 'Return to edit your data and sign up' button. The background form includes fields for 'Company Name' (with 'Best shop' entered), 'Office phone with country code' (with 'Example: 1 408 222 2222' entered), 'Address' (with '9631 Semper Ave' entered), 'City', 'State', and 'Zip'. The footer contains 'Help', 'Info', and 'Chat' icons.

In another case a pop up window with existing shop's data could appear. It may happen if a phone number you've entered is different but the shop's name and address are the same. First take a look carefully if you've entered a correct address. If the shop's info is identical then it means that your shop has been signed up. I can pick the statement "I confirm the selected shop is my company" and click the select button.

The screenshot shows a 'Sign Up' dialog window with a table of existing shops and a form for company details. The table has columns for Status, Name, Address, ZIP, and Phone. The first row is 'You enter' with details for 'Demo Shop'. The second row is 'Existing' with details for 'Demo shop'. Below the table are two radio button options for confirming the shop. At the bottom of the dialog are 'Select' and 'Cancel' buttons. Below the dialog is a form with fields for Company Name, Office phone with country code, Address, City, State, and Zip, and a 'Sign Up and Activate Your Account' button.

✓	Status	Name	Address	ZIP	Phone
	You enter	Demo Shop	0000 Demo Ave, LA, South Carolina	90000	
✓	Existing	Demo shop	0000 Demo Ave, LA,	90000	1131000000

I confirm the selected shop is my company.
 None of the listed shops is my company. I want to create new one.

Company Name* Demo Shop **Office phone with country code** Example: 1 408 222 2222

Address* 0000 Demo Ave
Example: 9531 Semper Ave

City* LA **State*** South Carolina **Zip*** 90000

✓ Sign Up and Activate Your Account

A dialog window with a password reminder will appear. Here you see who have signed up with your shop. And you will be able to send a temporary password to that person.

If you see that the listed shop is different from yours. Mark 'None of the listed shops is my company. I want to create new one'. In this case your shop will be created as a new entity.

If you have any difficulties with sign up please contact our technical support team via online form.

The screenshot displays the 'Auto Repair Cloud' website interface. At the top, there is a navigation bar with a car icon and the text 'Auto Repair Cloud'. Below this, on the left, is a sign-up form with the following fields and buttons:

- Phone with country code**: A text input field with the placeholder text 'Example: 1 408 222 2222'.
- Password**: A text input field with the placeholder text 'Password'.
- Sign In**: A button.
- Sign Up**: A button.
- Password Reminder**: A button.

In the center, there is a photograph of a male mechanic in a red plaid shirt and blue overalls leaning over the open hood of a car, smiling. A female customer in a yellow shirt stands next to him, giving a thumbs-up.

On the right side, there is a 'Live Support' chat window. The window has a green header with the word 'support' and a bell icon. Below the header, it says 'Live Support' and 'Ask us anything.'. There is a large text input area with the placeholder 'Type your message here'. At the bottom of the chat window, there are 'Options' and 'Sign in' links, and the 'zendesk' logo.

At the bottom of the website, there is a footer bar with a 'Help' link (marked with a question mark icon) and an 'Info' link (marked with an information icon).

Enter your contact details and describe your difficulties. Our online support team will help you.